

Josiah “Air” Yoshiyahu II

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I am a highly experienced and articulate R & D, project/program/portfolio development and management and quality management consultant and a chemical engineer with more than 38 years of experience in Clinical (GXP), Engineering, Consultancy, Oil and Gas and Pharmaceutical manufacturing industries. Also, I possess more than 38 years' experience of providing exceptional quality management, client/customer service, sales, and technical support. I am a team player with strong work ethics and excellent communication skills that have helped me to be successful in all the sectors that I have worked in. I am looking for opportunities to utilize all my skills and experience to continuously improve the quality management and assurance services provided to internal and external customers/clients to meet or exceed regulatory requirements and achieve service excellence.

ACCOMPLISHMENTS

Project Development/Management and Consultancy Services

- Project Developer/Manager and Consultant - Groupe St. Claus Ti Incorporee (2009 – 2026).
We work on various initiatives to commence and sustain the efforts by various internal and external stakeholders using varied project, quality and process improvement tools and techniques to achieve various quick wins for our clients locally and internationally. These clients include condominiums and townhouses via their management companies. We are also engaged in various consultancy and property development efforts in both residential, commercial and hospitality industries.

Publishing and Content Production Services

- Author, Songwriter, Publisher, and Artist – Groupe St. Claus Ti Incorporee (2009– 2026).
Under my pen name of “Ademola Usuanlele” (Peace Maker), I have written and self-published over 22 books including four children’s books. Also, I have written over 60 songs, many of which have been published by me or other artists under my guidance and supervision. These books are available on Amazon and other platforms. For the music, both the titles I sang, and the titles sung by other artists are available on platforms such as YouTube, and Spotify amongst others.

Clinical and Pediatrics Process Improvement

- Past Co-Chair and Founding Member of Stollery Children’s Hospital’s Patient & Family Centre Care Council, P&FCCC (2009 to 2012).
We worked on various initiatives to commence and sustain the efforts by various internal and external stakeholders using varied project, quality and process improvement tools and techniques to achieve various quick wins and sustained changes that put Stollery Children’s Hospital in the forefront provincially, nationally, and internationally in the quest for this Novell approach for process improvements in a patient & family-centred care environment. I applied personal and professional skills and expertise to deliver meaningful and tangible and impressive results which today are being shared and replicated in other Pediatric Health Centres, Adult and Geriatric Health Centres across Canada and globally. These were all done free of charge as a volunteer parent member of the council.
- Past Board/Steering Committee Treasurer and Member of Canadian Family Advisory Network, CFAN (2009 to 2012).
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professional skills and expertise to deliver meaningful and tangible and impressive results which today are being shared and replicated in other Pediatric Health Centres across Canada and globally. CFAN is the national body principally sponsored by CAPHC to further nurture these developments and growth of advisory bodies and councils across Canada and to liaise with international bodies with common purpose and objectives. These were all done free of charge as a volunteer parent member of CFAN.

- Member of Canadian Family Advisory Network, CFAN/Canadian Association of Pediatric Health Centres, CAPHC Partnership (2009 to 2012).
The CFAN/CAPHC partnership and relationship has allowed the development and flourishing of P&FCC at the pediatric health centre level where most of the tools and techniques are developed tested and validated before lessons learned and technical papers come to the annual CFAN/CAPHC conferences in October for presentation. The presence of CFAN and its members has put a balanced approach to viewpoints during the conference. We worked on various initiatives to commence and sustain the efforts by various internal and external stakeholders using varied project, quality and process improvement tools and techniques to achieve various quick wins and sustained changes that put Stollery Children's Hospital in the forefront provincially, nationally, and internationally in the quest for this Novell approach for process improvements in a patient & family-centred care environment. I applied personal and professional skills and expertise to deliver meaningful and tangible and impressive results which today are being shared and replicated in other Pediatric Health Centres across Canada and globally. CFAN is the national body principally sponsored by CAPHC to further nurture these developments and growth of advisory bodies and councils across Canada and to liaise with international bodies with common purpose and objectives. These were all done free of charge as a volunteer parent member of CFAN.

Project Quality Management

- Successfully worked on various projects for various clients (including Enbridge) and at different stages of the project lifecycle with different roles in the projects including project manager, project coordinator, procurement expediter
- My project and quality management training and skills were very useful in ensuring that customers' needs were properly identified, and products and services delivered met those needs of our customers.

Project Management and Quality Assurance (Petroleum Industry)

- Improved client relations and increased company revenue by effective and efficient participation in oilfield operations that included well cementation, sand control, through-tubing stimulation, grouting, through-tubing well-lifting using nitrogen, well killing, crude pumping, acidizing, and various miscellaneous pumping activities.
- Improved the quality and safety standards by playing an active role in enforcing current standards and devising new ways to continuously improve the Quality, Health, Safety and Environment programs (QHSE).
- Successfully led a team on various industrial-cleaning projects in crude oil refinery, petrochemical, and fertilizer manufacturing plants with no Lost Time Incidents and under budget.
- Meeting with clients to get feedback on the quality of our service and business development.

Quality Management - Pharmaceutical & Biotechnology (R&D and Manufacturing)

- Successfully delivered ahead of schedule a "clean room" manufacturing suite for the development/manufacturing of active pharmaceutical ingredients applying current Good Manufacturing Practice and Quality Assurance Principles.
- Increased company revenue by increasing production through efficient and effective R&D Pilot/Production plant operations using cGMP guidelines, SOP's and Master Operating Instructions (MOI).
- Facilitated the development and/or approval of a very wide variety of drug products by effective involvement in validation processes, preparation, completion, and review of various MOI's and SOPs within deadlines of production schedules.

Quality Management & Business Development

- Performing all the back-end provisioning tasks to ensure a smooth and successful digital phone, internet, and digital cable installation for Shaw's customers.
- Ensuring exceptional customer experience and satisfaction with digital phone orders by performing Quality Assurance checks and review in line with Shaw's and industry's standard.
- Providing superior technical and sales support services to digital phone, digital cable television and internet customers in Canada by using various troubleshooting methods and tools to ensure exceptional customer experience and increase my company's market share.
- Successfully developed and implemented strategies that secured new international business opportunities for a fledgling company resulting in profitability earlier than projected.
- Developed and implemented strategies for our clients that resulted in funding for various projects by the National Economic Reconstruction Fund loans in Nigeria.
- Researched and provided data that allowed our clients to successfully market their products and services in the U.S. and Canada.

People Development & Quality Management

- I was involved as a Coach in the new hire mentoring program and transitioned from classroom to help customers in Shaw's Technical Support Department to ensure new hires learn to deliver quality service and exceptional customer experience consistently.
- Improved employee productivity and service quality and customer satisfaction because of effectively mentoring junior engineers and interns in the petroleum industry.
- Production rate and product quality were increased by quick integration and mentoring of Chemical Operator trainees in the pharmaceutical manufacturing industry.

Not-For-Profit & Charity

- I am currently/outgoing President and former VP of Shiloh Baptist Church Men's Ministry. I am currently volunteering in Ushering Team, Intercessory Prayers Team, Visitation Team, and I am among the Church Elders, I am in the Food Bank Team, A Minister in the Fellowship Meetings.
- I have been a member of ShareWord Global (Gideon International) since 1997 at Greater Edmonton Camp.
- I was the Global Assistant Director of Training, and Pastor for both Spirit and Life Family Bible Church, and Godhead Prayer Ministry in Edmonton, Alberta Canada.
- The Pink Shield Charitable Foundation, Edmonton, Alberta (President and Founder).
I have led and successfully founded a charitable foundation purely dedicated to the welfare and care of the less-privileged kids and adults in Edmonton's inner city where most of them can be found. This foundation has been funded solely from my personal or investment income with no expectation of funding from external sources other than from me and my investment dividends or profits. I believe doing this will prompt others to join the cause of making true the promise of charity begins at home.
- Canadian Council for Africa, Ottawa, Ontario (Board Director and Sponsor).
I was a member, sponsor and board director representing Western Canada for Canadian Council for Africa, which is a not-for-profit organization devoted to promoting the trade relations between Canada and Africa at various scales and levels. Since joining the organization, I sponsored events, participated in in-country and overseas events/missions to enhance member value and a furthering of the Canada-Africa trade volumes and relationship.

PROFESSIONAL EXPERIENCE

GROUPE ST. CLAUD INCORPORÉE, EDMONTON, ALBERTA

2009 - 2026

Chairman/CEO/CS, Quality Mgr./Developer – Project Development & Mgmt. & Consultancy Services

THE PINK SHIELD CHARITABLE FOUNDATION, EDMONTON, AB (VOLUNTEER) 2026	2010 -
Founder, CS, Project Manager/Developer – Project Development/Management & Social Services	
SHILOH BAPTIST CHURCH, EDMONTON, ALBERTA (VOLUNTEER) 2026	2023 -
Process Improvement Mgmt., Usher, Vee Pee & President, Men's Ministry, etc.,	
STANTEC CONSULTING LTD, EDMONTON, ALBERTA 2008 - 2012	
Project Coordinator – Project & Construction Management Services Group	
SHAW CABLESYSTEMS G.P., EDMONTON, ALBERTA 2006 - 2008	
Provisioner-Telephony & Quality Assurance Rep – Provisioning & Quality Assurance Dept	
CONVERGYS CORPORATION, EDMONTON, ALBERTA 2004 - 2005	
Customer Service Rep – Customer Management Group	
IPSOS-REID INCORPORATED, EDMONTON, ALBERTA	2004 – 2004
Researcher – Market Research for Quality of Products and Services	
BIOMIRA INC., EDMONTON, ALBERTA	2002 – 2002
Quality Assurance Specialist – Biotechnology (Manufacturing Project)	
RAYLO CHEMICALS INC., EDMONTON, ALBERTA	1999 – 2002
Chemical Equipment Operator – Pharmaceutical Chemicals Manufacturing	
LENSCRAFTERS INTERNATIONAL INC., EDMONTON, ALBERTA	1998 – 1999
Laboratory Technician – Optical Eyewear Manufacturing	
SOWSCO WELL SERVICES LTD., WEST AFRICA	1996 – 1997
Lead Field Engineer – Industrial Cleaning and Pumping Services	
CROSS-ROYAL NIGERIA LTD., WEST AFRICA	1995 – 1996
Technical Adviser/Operation Manager – Import and Export Services	
SCHLUMBERGER DOWELL, WEST AFRICA	1991 – 1995
Field Engineer – Cementation and Pumping Services	
ADEYEYE ANJORIN ASSOCIATES, WEST AFRICA	1989 – 1990
Assistant Project Analyst – Consultancy Services	

PROFESSIONAL TRAINING

- Effective Root Cause Analysis Techniques, ASQ Edmonton, Edmonton, Alberta, Canada
- PMP Exams Preparation Course, PMI Edmonton Chapter, Edmonton, Alberta, Canada
- Construction Safety Training System, Stantec Consulting Ltd., Edmonton, Alberta, Canada
- Bulk Pharmaceutical and Chemical Process Development: AIChE Professional Development Course. Chicago, USA
- Basic Incident Command Course: Raylo Chemicals Inc. Edmonton, Canada
- Good Practices Training: Biomira Inc. Edmonton, Canada
- Current Good Manufacturing Practice Training: Raylo Chemicals Inc. Edmonton, Canada

- Public and Media Relations for Front Line Personnel Course: Raylo Chemicals Inc. Edmonton, Canada
- WHMIS Course: Stantec Consulting Ltd, Edmonton, Alberta
- Extended Standard First Aid – Level C CPR: Stantec Consulting Ltd. Edmonton, Alberta
- ENFORM H2S Alive: Spectrum Safety Services, Edmonton, Alberta
- Ensign Energy Services Inc.'s Basic Safety Awareness Training, including WHMIS.
- Well Servicing Orientation (Part 1 and 2) v4.5: Rockwell Well Servicing, Nisku, Alberta

EDUCATION

NORTHERN ALBERTA INSTITUTE OF TECHNOLOGY (N.A.I.T.), EDMONTON CANADA

- Project Leadership Certificate
- Project Management Certificate
- Quality Management Certificate

UNIVERSITY OF BENIN, NIGERIA

- Bachelor of Engineering (Chemical)

AWARDS

- Won numerous Safety/Quality Awards while employed at Schlumberger Dowell Nigeria Ltd for teamwork, improving job process quality, zero Lost Time Incidents/Accidents.
- Raylo Chemicals Inc (Degussa Inc). letter of commendation for successful delivery of "Y2K Bug" Project.
- Service Quality Awards from Convergys Inc. for Excellent and Exceptional Customer Service based on feedback from customers.
- Achieved Star Status thrice in Shaw Coaching/Monitoring System and received multiple "Kudos" prizes and certificates based on customers' direct feedback/appreciation in Shaw Cable Technical Support Department.

PROFESSIONAL DESIGNATIONS (Current and Past)

- PMI's PMP for Eight Years (2009 to 2017).
- ASQ's CQA for Eight Years (2010 to 2018).
- TEPI's FTEPI, SFTEPI (2018 to 2026).
- LPM (Peacemakers and The World Peacemakers). (2012 to 2026)
- DSGE, (Peace Maker, Omo'Lorun, Ovbi'Osa or Nwachukwu). (2012 to 2026)